



CASE STUDY: LISCIO'S BAKERY

Liscio's Bakery, a well-established bakery with a strong reputation for quality and service, recognized the need to modernize its communications infrastructure to better serve its customers and support its business operations.



Challenge

The bakery's existing phone system was outdated and lacked the features required to meet its communication needs effectively. With limited functionality and reliability, the system hindered communication efficiency and customer service capabilities.

Solution

Rivell implemented a 3CX VoIP system, providing Liscio's Bakery with a robust communication solution tailored to its requirements. The new system offered advanced features such as voicemail-to-email, call forwarding, and more, enhancing communication efficiency and customer service capabilities.

Results:

The implementation of the 3CX VoIP system brought about transformative changes for Liscio's Bakery. With advanced communication features and enhanced reliability, the bakery experienced improved customer service and operational efficiency.

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